



TRANSFORMING CHAPLAINCY



RUSH UNIVERSITY

## **Certificate in Spiritual Care Management and Leadership**

A partnership of Transforming Chaplaincy and  
Rush University's Department of Health Systems Management

### *Challenging Times for Spiritual Care Managers*

The challenges we have faced in healthcare and society in recent times have been dramatic: the Covid-19 pandemic; escalating gun violence; new attention to an age-old problem of systemic racism and its effects in our society; demographic shifts and increasing numbers of elderly -- in these and other contexts, providing leadership for spiritual care programs in healthcare has been demanding. Spiritual care managers are having to integrate spiritual care in outpatient care and population health, improve the quality of spiritual care and demonstrate its value, and provide services that are effective across an increasingly diverse religious/spiritual landscape - including a growing number who identify as spiritual but not religious.

### *The Certificate of Completion in Spiritual Care Management and Leadership*

Effectively managing spiritual care programs requires creativity, flexibility, the capacity to think strategically and plan financially as well as excellent interpersonal skills. Learning these skills by trial-and-error can be difficult and expensive. In response, Transforming Chaplaincy has partnered with Rush University's Department of Health Systems Management (HSM) to offer a unique and powerful Certificate of Completion in Spiritual Care Management and Leadership that equips participants to lead robust programs of spiritual care in our changing healthcare environment. Transforming Chaplaincy is a nationally recognized center for spiritual care research and research education. Rush's HSM Department is also nationally recognized, offering graduate healthcare management programs that are ranked 5th in the nation by U.S. News & World Report.

### *Certificate Curriculum and Faculty*

The curriculum for the Certificate includes a combination of online and in-person seminars that begins with a 4-day virtual Kickoff Seminar, continues biweekly, and ends with a 3 day in person Capstone Seminar at Rush. The curriculum of the Certificate is informed by the National Center for Healthcare Leadership's (NCHL) Health Leadership Competency Model 3.0. That Model consists of 7 domains: 4 Action Domains that describe leaders in the context of the work they do and 3 Enabling Domains that describe the preparation and development activities leaders need to effectively lead in their organization. Competencies the curriculum focuses on include Strategic Orientation, Business Literacy – Financial Skills, Human Resource Management, and Process and Quality Improvement.

The Certificate is directed by LaVera Crawley, MD, MPH, OFS, System Vice President of Spiritual and Pastoral Care for CommonSpirit Health System. LaVera is joined by Andy Garman, PsyD, Professor, Department of Health Systems Management, Rush University Medical Center, and past CEO of the National Center for Healthcare Leadership; and Kristen Schenk, BCC, as Course Instructor.

Additional program faculty include seasoned practitioner-teachers (health executives and spiritual care managers) who bring not only expertise but also the lessons of experience into the curriculum, forming a powerful learning community of supportive role-models.

For more information, please contact Andrew Andresco, Transforming Chaplaincy Project Coordinator, at [Andrew\\_W\\_Andresco@rush.edu](mailto:Andrew_W_Andresco@rush.edu). Further information about the Certificate is available at our website <https://www.transformchaplancy.org/grants-training/cscml/>